

Reserve Corps Associate - Pet Care

About the Company: Patrick's Pet Care is a boutique dog-walking, pet-sitting, grooming, and dog boarding firm founded in 2012. Since its inception, Patrick's Pet Care has focused on providing environmental-friendly, reliable, and personalized animal care. The company uses "Time to Pet" software which includes GPS-tracking and a comprehensive mobile app, making it easier than ever to care for pets and get updates to customers in real-time the way they want them. By maintaining high standards of customer care, Patrick's Pet Care can make people's lives less stressful and happier without losing their community-focused spirit. Along with hundreds of five star ratings on Yelp, Patrick's Pet Care was voted "Best of DC" in 2017 and 2018 by Washington City Paper. To find out more, visit <https://patrickspetcare.com> and follow us on Facebook and Instagram.

About the Position: Reserve Corps Associates are the face of Patrick's Pet Care. You'll be tasked with going (often by bike, car, or scooter) to the neighborhoods of the District, stopping at one house after another to care for animals. Primarily, Reserve Corps Associates are staff who are able to work "on-call" to help fill in for regular staffers when they need either scheduled or unscheduled time off. Sometimes it's just for a day when someone is sick, and often times it can be for up to two weeks to cover for a planned vacation. The workday involves being responsible for a dog walking route in a dedicated neighborhood that is done from approximately 10:00am to 4:00pm Monday through Friday. Reserve Corp Associates will interact directly with customers and their pets, providing updates about their pet's experiences with Patrick's Pet Care. As independent operators in the field, associates may be responsible for handling dogs of varying sizes, visiting and caring for cats, and occasionally administering food and medications to both. Reserve Corps Associates will need to make use of technology including smartphones and various industry apps that track location by GPS. Those who love animals, enjoy independent, active, outdoor work, have an ability to navigate easily in the city, and have at least a basic inclination toward mobile tech tend to thrive in this position. This position is a wonderful compliment to individuals with full-time remote positions, independent contractors, university students or anyone who is looking for a periodic break from their desk job. Applicants must be comfortable being outside in all weather conditions and being responsible for a group of up to 4 dogs. Intensive training is provided. The Monday-Friday mid-day availability is most important for these positions, though morning and evening weekend positions are also available. Reserve Corps Associates must work at least one (1) shift, as they are available, each month to remain active.

Qualities of Successful Reserve Corps:

- Self-starter
- Reliable and punctual
- Independent worker
- Enjoys being active and outdoors
- Excellent time management
- Demonstrates good judgment and a good memory
- Good problem-solving skills

Requirements for Employment:

- Love of animals
- Strong and creative written communication skills
- Basic customer service skills
- Dependable, personal transportation
- Ownership of a functional Apple or Android smartphone with a reliable cellular service provider
- Ability to clear a criminal background check
- Availability weekdays between 10:00am and 4:00pm
- Availability to work at least one (1) shift each month

Preferred Qualifications (Though Not Required):

- Previous dog walking experience
- Previous customer service experience
- Frequent Facebook or social media user
- DC residency strongly preferred