

# Patrick's Pet Care

*All creatures great and small...*

**Position:** Van Driver & Animal Handler

**Position Description:**

A professional driving, animal handling, customer service and support role at Patrick's Pet Care in Washington, DC.

**About the Company:**

Patrick's Pet Care is a rapidly growing dog-walking, pet-sitting, pet-transportation, dog training, and animal boarding firm with four facilities. In its sixth year of operation, the firm services more than 200 customers daily in 15 neighborhoods. Since its inception, Patrick's Pet Care has focused on providing trustworthy, reliable, and personalized animal care. The company uses "Pet Check Technology" which includes GPS-tracking for visits, online scheduling and billing, making it easier than ever to help care for pets in real-time. By maintaining high standards of customer care, Patrick's Pet Care can expand its services without losing the company's community-focused spirit. Along with a five star rating on [Yelp](#), Patrick's Pet Care was voted "Best of DC" in 2017 by the readers of Washington City Paper. To find out more, visit [www.patrickspetcare.com](http://www.patrickspetcare.com) and follow us on [Facebook](#), [Instagram](#) and [Twitter](#).

**Mission:**

Patrick's Pet Care provides the highest level of care to all pets by creating an experience rooted in a genuine love of animals, a commitment to do the right thing, and a comprehensive, personal approach to meeting the needs of all the creatures and people who depend on us.

**Responsibilities:**

*Driving – 50%*

- Serve as the primary driver of our "Pet Force One" company van, picking up and dropping off dogs, and occasionally cats and other small animals, from our various animal boarding and day care facilities
- Serve as the primary driver for our pet transportation service picking up pets, sometimes with human passengers as well, and transporting them to appointments

*Animal Handler – 35%*

- Walk dogs at our boarding and day care facilities several times per day, including groups that may contain as many as 4 large breed dogs at a time
- Serve as a backup mid-day dog walker and pet sitter in the event that any of our regular dog walking staff is unavailable or sick

*Facilities & Maintenance Support – 15%*

- Assist in the cleaning, upkeep and routine maintenance of our boarding facilities and office
- Remove snow and salt walkways during snow storms, occasionally in early morning hours
- Clean and maintain the interior and exterior of Pet Force One to maintain a good appearance and sanitary conditions

**Minimum Requirements:**

Demonstrated responsible current or past ownership of a dog and a cat

A passion for animals, dogs and cats especially

A passion for logistics and efficiency

40 hours per week (split shift 8am-11am; 2-7pm, potentially earlier in the event of snow)

Regular work week is Monday-Friday

At least one year experience in customer service related industry

Proficiency with Google cloud products: including Gmail, Google Maps, Google calendar and at a minimum.

1 year commitment, inclusive of a three-month probationary period

Clear driving record and valid driver's license

Clear FBI criminal background check

Must consent to GPS tracking and on camera recording while at work in company property

Must be available to work on three day weekends

Must be available to work one of the following holidays:

Thanksgiving **or** Christmas **or** New Years

**Working Conditions:**

Primarily an outdoor and vehicular environment, with portions inside that may include driving, walking, standing, and interacting directly with customers and animals in customer homes as well as outdoors in various weather conditions. Ability to drive safely, climb stairs, and endure moderate to occasionally intense physical activity. Must be comfortable interacting with and handling domesticated animals of all types that may be as big as 120lbs.

**Compensation:**

Hourly commensurate with experience